

CV - HV-Consult / H. Th. Van Veen

Personal Details

Company HV-Consult
Name Herman Th. van Veen
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Date of birth 15/04/1945
Marital status Married

Summary of Career History

2004 - Ongoing -Self employed consultant, HV-Consult., Netherlands Borger
2003 - Change Manager, Shell Nigeria Lagos
1999 - Lead Consultancy, Shell Nigeria Lagos
1996 - Lead Corporate Application Delivery and Data Management, Shell Nigeria Warri
1991 - Corporate Data Manager, NAM Netherlands Assen
1988 – Senior Consultant, Shell Netherlands Chemicals, Netherlands Rotterdam
1986 – Senior Consultant, Adept, Netherlands Woerden
1972 – Consultant, various locations

Education

- BSc Mechanical Engineering/IT
- Polytechnic Mechanical Engineering/IT (Cum Laude)
- Extensive Training on Information-Computing & Telecom, People Management, Project Management (e.g. PRINCE2) and Quality Management (e.g. ISO)
- Training SAP/R3 refresh training in FI/CO, MM, AM and PM, training in new modules PS, JVA, BW and IM in 2003, training SAP/R2 Finance and Logistics in 1990,
- Shell auditor training (Certified Shell auditor)

Languages and proficiency level

English: fluent
German: reading/speaking

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Competencies & Skills

- Broad Knowledge and Experience in Consultancy, (Project) Management, International Arbitration, Information Management and Technology.
- Broad/deep Energy/Chemicals/Oil - and E&P Business Knowledge (both Surface e.g. SAP and Sub Surface activities).
- Very good interpersonal skills (e.g. influencing and engaging others) at all levels.
- Good conceptual thinking and strategic perception, strong customer focus, self-starter, strong influencing skills, man-management skills, coaching and mentoring, skills counselling and development of others.
- Mastering Sarbanes/Oxley processes (in the Netherlands Tabaksblat Corporate Governance ruling).
- Mastering Data/Document Management, Knowledge Management, Knowledge Management tools, Decision Support Systems, Asset Management, Risk management and Information Warehousing (Business Objects as front end).
- Expert on Business Process Analysis and – Improvement, Information Integrity, Project management, Knowledge Management Tools, Corporate – Industry - and Professional Standards and Corporate Governance Systems.
- Proficient in Business Control Techniques, Quality Management, Planning, Contract Negotiation, Supply Chain Management and Customer Value Chain Techniques.

I'm skilled and experienced in providing practical solutions. I've maintained deep and broad knowledge and experience in many areas in the industry. I'm ambitious, enthusiastic, hard working and eager for new challenges.

References

Ron van den Berg	Shell Regional CEO Middle East
Samuel Inyang	Shell EP Africa Change Manager, Rijswijk
Jim Lobb	Shell Finance IT & CP Vice President, Latin America
Andre van Strijp	Shell General Manager Production, Dubai
Konstantin Istomin	Directum CEO, Izhevsk, Russian Federation
Hussam Leheta	Egytrans CEO, Alexandria Egypt
Willem Haagsma	Tandra CEO, Nieuw Buinen the Netherlands
Michiel Haas	PRIMOS CEO, Tilburg the Netherlands
HansRaj Mendiratta	Rajhans pressing PVT Ltd CEO Faridabad, India
Ray Miles	Sun Island Jamaica Ltd CEO Kingston, Jamaica
Suzanne Titsing	Province Drenthe, project coordinator Telebrink
Ruzlan Ismagulov	Caspy Oil Systems CEO, Atyrau, Kazahkstan

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Career History

Period: Ongoing-since 2004 **Job title:** Self Employed Consultant
Company: HV-Consult, Netherlands, Borger

HV-Consult is a small consultancy organization and can deliver consultancy services on Business Intelligence, Process Management, Data Warehouse Management, Interim Management, Project Management, Industrial Arbitration, SAP/ERP/ECM Consultancy and Risk Management (Sarbanes-Oxley). Herman van Veen is an independent consultant and able to find the a good balance between practical ICT/business solutions and strategic business issues.

Period: Ongoing-since 2011 **Job title:** Consultant ICT and Marketing
Company: Spinach Technologies India PVT Ltd, Chennai India

Acting as Management Consultant on Management Concepts, Strategic Marketing and ICT solutions.

Spinach Technologies delivers:

- Business Intelligence Data Warehousing, Analytics Consulting, Cloud Computing and SaaS Services
- Call Center/ Business Process Outsourcing Services

Period: Ongoing-since 2011 **Job title:** Consultant Mgt and Marketing
Company: Konfindustria, Tirana, Albania

Acting as Management Consultant on Management Concepts and Strategic Marketing.

Konfindustria Organisation represents Industrial Companies in Albania and develops strategies for sales and marketing during Industrial Fairs:

Period: Ongoing-since 2011 **Job title:** Consultant Mgt and Marketing
Company: CapiOil Services, Atyrau, Kazachstan

Acting as Management Consultant on Marketing and IT services.

CapiOil Services delivers security products (Access control, Fire protection, Video control etc) and IT solutions.

Period: Ongoing-since 2009 **Job title:** SharePoint/Joomla consultant
Government: Province Drenthe, the Netherlands

SharePoint and Joomla consultancy to provide quality information for residents of small communities in the province Drenthe by a database/website application to improve life, working and living. Local news, community calendar, inter personal communication and all kind of information from the community will become available for every individual. This project acted as a pilot for many more communities in Drenthe and to be rolled out in all small communities in the Netherlands.

Period: Ongoing-since 2008 **Job title:** ERP/SAP Consultant
Company: Rajhans Pressing PVT Ltd, Faridabad, India

Providing consultancy on ERP solutions as well possibilities on MIS in an ERP/SAP environment for Rajhans Ltd. Raihans Ltd produces steel parts for industries (mainly for automotive) for India and Europe.

Period: Ongoing-since 2007 **Job title:** Database Consultant
Company: Primos BV, Tilburg, the Netherlands

Providing Consultancy on direction, database technical concepts and sales/marketing for Primos BV. Primos has developed an Oracle Monitoring Solution with penetration in Hospitals, Banks and Insuring Companies.

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Period: Ongoing-since 2005 **Job title:** ECM Consultant
Company: Directum, Izhevsk, Russia

Due Diligence Consultancy on Enterprise Content Management (ECM) for Directum was completed in 2006. Advised and assisted in a European Marketing Survey during 2008/2009. Implementation, operation and maintenance of ECM solutions will take place as and when required.

Directum - www.directum.eu is a leading ECM Provider in Russia. HV-Consult acts as consultant and as European agent

Period: 2008-2010 **Job title:** ERP/MIS Consultant
Company: Sun Island Jamaica Ltd – Jamaica Trade & Invest Ltd (JTI), Kingston Jamaica

Providing consultancy on ERP and MIS to Sun Island Jamaica and Jamaica Trade and Invest (JTI). Sun Island Jamaica produces and markets Jamaican souvenirs, leisurewear (printed and embroidered) and clothing.

Period: 2007-2008 **Job title:** CAD/GIS Consultant
Company: Tandra BV, Nieuw Buinen, the Netherlands and St. Petersburg, Russia

Provided consultancy on GIS (Geographics Information System). Initiated a process for selection and introduction of a GIS solution and training. In the selection were included IRIS, Intergraph and Autocad Map. I had prior knowledge of these packages and much updated knowledge was acquired by this selection of these packages.

Instrumental in attracting new customers and prepared demo projects as pre-sales material. Advised in the CAD/GIS database - and other solutions in the context of Dutch regulation (DURP etc). Tandra is a specialist in digitizing and information management. Via its Russian affiliate with cheap labour Tandra can offer attractive tariffs for its clients.

Period: 2005-2008 **Job title:** Corporate Governance Consultant
Company: Egytrans SAE, Alexandria, Egypt

Consultancy on Corporate Governance (CG). Egytrans is active in the logistic sector in Egypt. An initial review to CG compliance was done giving recommendation for further developments on CG in Egytrans, also advice and on the job training was done on: Risk management, Asset Management, Dividend Policy, Disclosure/Retention Policy, CEO Roles and Responsibilities, Conflict of Interest Policy, Material Disclosure, Related Transaction Disclosure and Minority Rights Disclosure

Period: 2000-2004 **Job title:** Change Manager
Company: Shell Nigeria, Lagos

- Overall responsibilities for the Corporate Governance development in all Shell Companies in Nigeria, as efforts on improvement of business controls related to Sarbanes-Oxley Act.
- A risk policy and related Management Framework was developed and for Commercial and Finance Directorate in a SAP environment. A Corporate Audit Team from Europe commended the work and indicated best practises in the Shell Group.
- Acted as Line Implementation Manager for introduction of SAP (FI/CO, MM, AM, PM, PS, JVA, BW and IM) in Plant Maintenance, Material/Supply Management, Commercial and Finance.
- Acted as Arbitration Manager with a team of 20 staff and external advisors for forensic information analysis, process analysis and information integrity for an Industrial Dispute of very large monetary value and allegations on Shell's reputation on Finance - and Procurement issues with our major JV partner (the Nigerian Government). Positions developed enabled Shell to negotiate a very satisfactory settlement.

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- Acted as Lead Auditor in large audit as result of the dispute between the Nigerian Government and Shell.

Period: 1999-2000 **Job title:** Lead Consultancy

Company: Shell Nigeria, Warri

- Analysed and documented many processes and was able to make significant progress (e.g. introduction Asset management, Risk Management and of e-commerce and M2M) in Process Improvement and Information Integrity in all sectors in Shell Nigeria. Developed a Process Management System and Governance System for Finance.
- Involved in strategy decision-making on Integrated Solutions resulting in the decision for the introduction of SAP in Shell Nigeria.
- Responsible to record all 'as built' drawings for Shell Nigeria as well as all other key technical documents of Shell Nigeria.

Period: 1996-1998 **Job title:** Lead Corporate Appl/Data Mgt

Company: Shell Nigeria, Warri

- Responsible for development and maintenance of all Shell Nigeria applications and data with team of 25 staff. Budget USD two and a half million.
- Responsibilities for all Corporate Applications and Data, Virtual Team Services, Data Warehouse & DBA Services, Web hosting and Library Services. Proven benefits of over six Million USD annually was recorded for a Data Warehousing approach.
- Reduced costs by Data Management solutions. The ARPR (Annual Resource Production Reports) solution was recognised as a Shell Worldwide Best Practice.
- Reduced costs due to improved Asset Data Integrity, Shell Nigeria's ISO Certification by producing model Licence To Operate Documentation (LTO) for Production Facility 'Jones Creek' as part of an Operations Information System (OIS). All facilities in Shell Nigeria have been following this standard. Auditors from external consultants (Veritas) commended the document management solutions. An integrated Corporate Asset Register was realised, based on Livelink/Openext.
- Combined the position of Lead Information Planning with Lead Data Management.

Period: 1991-1995 **Job title:** Lead Corporate Data Management

Company: NAM Assen The Netherlands (Shell operated joint venture with Exxon)

- Managed all Data in NAM. Responsible for steering, supervising and controlling the Data/Document Management process (team of 12 staff, budget three and a half million USD).
- Realised proven benefits in the business of over eight Million USD annually were recorded by introducing a Corporate Information Warehouse with related procedures.
- Developed NAM's Corporate Data Model with related Tools and Standards. Concepts and standards were accepted as Shell Group recommended products. Standards and Guidelines developed were published as Shell Group standards and were rolled out worldwide.
- Steering an Engineering project aiming at co-operating between Plant Owners and Contractors in the Dutch Industry on the exchange technical information (Product Data Interchange between AKZO, General Electric Plastics, EPON, Nerefco, SIPM, ABB Lummus Crest, Badger, Fluor Daniël, Comprimo, Tebodin and NAM).
- Involved in preparation of selection and implementation of SAP in NAM

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Period: 1988-1990 **Job title:** Senior Consultant
Company: Shell Chemicals Netherlands (SNC)

- Managed IM&T Infrastructure and Application/Data Portfolio of Shell Chemicals. Yearly Budget: USD 25 million with team of 25 staff (all IT budgets in SNC).
- Realisation an improved Profit Centre structure including a Strategic Corporate Management Information System (MIS). The project provided improved internal communication and better yardsticks for management. The project changed significantly the way the Chemical business was run. The backbone of the MIS was an OIS that provides essential production data.
- Responsible for evaluation, selection en introduction of SAP Finance and Logistics. This resulted in a successful introduction of SAP in Shell Chemicals and the first SAP installation in the Shell Group. The development was the precursor to EuroSAP and has been recorded as a breakthrough performance in the Shell Group. Based on the results of introduction of SAP in Shell Chemicals and EuroSAP it was decided for Shell worldwide roll out.

Period: 1972-1990 **Job title:** Consultant
Company: Naval Consult Holland BV

Had a career in Mechanical Engineering followed by a career in IT – was trained and acted as application developer, systems analyst, systems designer, project manager etc. Acted in many operational -, management - and consultancy roles in Shipbuilding Industry, Energy Industry and related Industries (see also consultancy jobs below).

Summary of Consultancy jobs:

Many successful projects, in consultancy role and as project manager.

Royal Dutch Navy, The Hague Netherlands. Consultancy for Production technology, Logistics and Planning for the 'Walrus Submarine'. Security screening by the Navy Intelligence Service (MID).

Penn & Bouduin, Dordrecht Netherlands. Consultancy for Robotics and Automatic Routing of Pipelines.

Post NI, The Hague Netherlands. Realisation of a Budget Control System.

DAF trucks BV, Eindhoven Production and Time Registration Systems based on Intelligent badges

JJ. McMullen Ass. Ins., New York, J. Ray McDermott & Co. Inc., New Orleans and Sunship Drydock Corp., USA. Consultancy on Production Technology. Acted successfully as key expert witness in an industrial arbitration between McDermott USA and Hyundai Shipyard Korea.

Rijkswaterstaat, The Hague Netherlands. Software engineering in Dynamic Positioning Systems for floating objects (Oosterschelde project).

Fincantieri S.p.A. Trieste Italy. Co-operation in a research project for a production control system, sponsored by the **EEC, Brussels.**

SBM Offshore N.V., Schiedam Netherlands, consultancy on CAD/CAM system for offshore.

HVO (Havenbedrijf Vlaardingen Oost) production engineering and organisation study.

Aker Solutions Norway, partner in marketing and development of Ship Design package Autokon

Lips, Drunen Netherlands, consultancy on graphical drawing systems and numerical control.

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Topographical Service, The Hague Netherlands, consultancy on interactive topographical systems.

Marin (Maritiem Onderzoek) Wageningen Netherlands, Consultancy in research and software engineering and research on topological structures for automatic pipe routing systems.

Det Norske Veritas, Norway, maintenance and software engineering of the DNV package.

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Publications H. Th. van Veen:

- 2003: Many internal presentations and learning in Shell Nigeria**
- 2002: SHELL Nigeria Magazine**, Articles on new Shell Nigeria Document Control Centres in Warri, Port Harcourt and Lagos and on introduction of SAP in Shell Nigeria.
- 1999: Shell's Exploration and Production Newsletter**, November 1999. Article 'Improving Data Management via a Corporate Information Warehouse'.
- 1997: COAN 97**, Calabar, Nigeria, 15th National Conference of Computer Association of Nigeria. Presentation 'New IT Developments in Shell Nigeria'.
- 1996: TREND-COM 96**, Kaduna, Nigeria, 13th National Conference of Computer Association of Nigeria. Presentation on 'Document Management in Shell Nigeria'
- 1994: Group Data management Standards** 'Shell Data Sharing Guidelines' (EP 94-1675) and 'Data Management Roles and Responsibilities' (EP 94-1680)
- 1995: Shell IT Journal**, No 87, April 1995. **Two articles-** Document Management in NAM and Quality Award
- 1994: International Hewlett-Packard Users Conference**, Maastricht, The Netherlands 10-11 April, proceedings 'Painting the Future', presentation 'Selection of an Oracle Database Server'.
- 1993: Shell IT Journal**, No 84, December 1993, 'The Data Repository at NAM'.
- 1993: E&P Quality Award Nomination.**
- 1993 NOVI Data Management Conference**, 'Congress Centre de Reehorst Ede, The Netherlands, 8 June 1993, Presentation 'Vision and practice on Data Management in NAM'.
- 1993: Shell's Production Newsletter**, Operations Issue, March 1993, Article 'Enabling data sharing/access through Data Repository approach'.
- 1993: PDI/CALS congress**, 't Spant Bussum, The Netherlands, 27 January 1993, presentation 'Data/Document Management in NAM'.
- 1992: SGML Conference**, 25 November 1992, presentation 'Data/Document Management in NAM'.
- 1992: EP-IM conference** 27 November 1992, presentation 'Enabling data sharing/access through Data Repository'.
- 1991: Shell IT journal**, bulletin 1991 no 76, article 'NAM's Data Atlas'.
- 1989 Computing & Organisation**, Shell-IC bulletin no 72 1989, article 'SNC-MIS: a new generation in Management Information Systems'.
- 1986: Maritime Journal** yearbook 1986, article 'Modern production methods'.
- 1986: Industrial Design**, for KIVI (Royal Institute for Engineering), **TH-Delft**, 5 March '86
- 1986: Polytechnic Magazine/Industrial automation**, (PT/IA) Various publications:
- Computer Aided Arbitration PT/IA, February 1986
 - Computer Aided Pipe design, PT/IA, December 1985
 - Autokon, CAE in shipbuilding, PT/IA, October 1985
 - Expert systems, PT/IA, September 1985
 - CAD/CAM applications in shipbuilding, PT/IA, August 1985
 - Structural approach, PT/IA, July 1985
 - Integrated automation, PT/IA, June 1985
- 1986: Amsterdam, Marine Engineering Seminar**, 8-4-1986 RAI, Flexible automation based on super micros for engineering and manufacturing
- 1985: PBNA seminar**, CAD/CAM applications in the industry, April 1985
- 1985: CAD/CAM in bedrijf**, Super micro approach, 3e jaargang nr 1 1985
- 1985: Shanghai China**, conference papers, Modern technology on a shipyard
- 1985: Amsterdam -Cape-85**, Modern tools for industrial production,
- 1984: Singapore -Communicasia 84**, Netherlands participation
- 1984: St Paul, France - Marine Engineering Seminar**, IT Tools for modern production